

Action Plan for the Delivery of Primary Health Care Services in French in Prince Edward Island

As part of a national project entitled *Setting the Stage*, the French Language Health Services Network (FLHSN) has developed an action plan for the delivery of primary health care services in French in Prince Edward Island. This plan was developed in collaboration with our partners in the provincial government, the Acadian and Francophone community, health care establishments and health care professionals.

The final report presents an overview of the current situation and the needs of the Acadian and Francophone community in Prince Edward Island, as well as an action plan for primary health care services for the target population. The report deals mainly with services offered through the provincial network of family health centres, as well as other services offered by the primary health care services delivery system, such as diabetes education services, addiction services and public health nursing services. These various centres serve as access points to the whole health care services system for Francophone clients.

The FLHSN's action plan includes six regional delivery models in the form of family health centres. By bringing Francophone health care professionals together with other Francophone interveners in specific facilities (family health centres) located near communities, we can make the delivery of primary health care services more accessible to the Acadian and Francophone community and more viable in the long term. This will allow for a physical, visible and tangible presence of the services offered in French in family health centres, which will become access and entry points to the entire primary health care system for Francophone clients.

The action plan includes ten recommendations to improve the current situation in Prince Edward Island. These recommendations support five groups of key results identified to ensure successful delivery of primary health care services: governance, service delivery, financial resources, human resources and research and evaluation. Each of these keys has various objectives, actions and outcomes.

The *Action Plan* was presented to the provincial government and the FLHSN is working actively to ensure its implementation. You can find an electronic version of the summary or of the full *Action Plan* on our Web site (www.santeipe.ca). To obtain a printed copy of the plan, please contact us at 902-854-7441 or by e-mail at info@santeipe.ca

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The views expressed herein do not necessarily represent the views of Health Canada or the Société Santé en français.



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