

A Program objectives	B Main activities and sub-activities	C Expected results	D Performance indicators	E Results achieved (for the quarter)	F Comments, explanation of variances and recovery plan
1. Identify the Francophone community's healthcare needs;					
2. Establish and implement strategies to improve French language healthcare services	Look for funding to develop an action plan inspired by Setting the Stage (STS) to improve healthcare services and social services other than primary services.	An action plan similar to STS for secondary and tertiary services.			To be completed in the coming quarters
3. Encourage community commitment and empowerment	<p>Develop a communication plan to promote new or existing French language services in health centres.</p> <p>Offer information on French language healthcare terminology.</p> <p>Use the Web site and public ads as tools to inform the community, especially those living in Anglophone communities, about making an active demand.</p>	<p>The community will be able to better profit from the French language services that are available and will also find it easier to find the places where an active demand might encourage services to be put in place.</p> <p>The members of the community will increase their literacy level.</p> <p>The community recognizes its role and commits to participating in the process of developing French language services.</p>	<ul style="list-style-type: none"> <li>▪ Ads/articles in <i>La Voix acadienne</i></li> <li>▪ Active participation by the population</li> <li>▪ Demand for services increases</li> <li>▪ Usage of the FLHSN's Web site increases</li> </ul>	<p>The Network promotes existing services in all its activities.</p> <p>The Network is preparing to share information on healthcare terminology at a literacy forum (see objective 5)</p>	
4. Establish links with the entities responsible for planning services in the different regions of the provinces and territories	Present annual plans to the Department of Health, indicating the key activities undertaken and the desired outcomes according to a previously	Formal consultation mechanism exists between the FLHSN and the Department of Health (regular, precise and recent	<p>1. Plans received</p> <p>2. Three reports per year</p>	On May 31, the Network Coordinator gave a presentation to members of the Canadian Council on Health Services Accreditation (CCHSA) on the position paper "The Impact of Communication Challenges on the Delivery of Quality Health Care	The Network is planning its next meeting, which will include reports. The two new provincial Ministers whose departments have important ties to the Network will be invited: the Minister of Health and Social Services and Seniors and the Minister responsible for Acadian and

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	<p>established timeline. (Done by the Department of Health through its representatives who sit on the Network)</p> <p>Government members of the Network present regular reports on the activities undertaken by the Departments of Health and Social Services and Seniors, with their results, and explain any (positive or negative) variances.</p> <p>Organize an annual meeting with directors of the Departments of Health and Social Services and Seniors to evaluate the French language services offered, explore priorities and develop relationships. (The first meeting could include a presentation to senior civil servants on the costs of French language services and statistics on the Francophone population in the six regions of the Island.)</p>	<p>communications between the FLHSN and the healthcare system, as well as Departmental leaders)</p>	<p>3. Meeting attended by a majority of the directors</p>	<p>to Minority Language Clients &amp; Communities", developed as part of the <i>Primary Health Care in Action</i> project.</p>	<p>Francophone Affairs.</p>
<p>5. Encourage, support and promote prevention</p>	<p>Continue to support community groups organizing promotion and prevention events.</p>	<p>Promotion/prevention activities are organized in French (or both languages) regularly.</p> <p>The FLHSN shares its expertise.</p>	<p>The FLHSN partners with several groups that organize promotion/prevention activities.</p>	<p>The Network Assistant Coordinator is a member of the organizing committee for a literacy forum scheduled for September. (First meeting June 14.)</p> <p>The Network Coordinator and Assistant Coordinator participated in the <i>Réseau santé Nouvelle-Écosse's Forum Santé</i> May 10 and 11.</p>	

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<p>6. Encourage better integration of service plans and/or healthcare services</p>	<p>Develop a mechanism to identify the language preference of Francophone clients in the healthcare system.</p>	<p>The demand for French language service should no longer have to be repeated at each level of service.</p> <p>Language data is used to improve planning of services and human resources within the Department.</p>	<p>A system is in place and being used.</p>		<p>Work ongoing</p>
<p>7. Encourage the five groups of partners to get together and mobilize (Political decision-makers, healthcare authorities, healthcare professionals, community, healthcare and educational institutions</p>					
<p>8. Promote careers in healthcare and encourage human resources development</p>	<p>Offer training to bilingual service providers and to interested Anglophone employees.</p> <p>Distribution of the recruitment toolkits for bilingual service providers, which were created as part of the <i>Santé primaire en action</i> project.</p>	<p>Bilingual service providers are more comfortable offering French language services to their clients because they have the right vocabulary.</p> <p>Bilingual service providers are attracted to the Island to work and for the quality of life for their families (in both languages).</p>	<p>Training session held.</p> <p>Increased number of requests for information on working on the Island from bilingual service providers</p>	<p>Two members of the Network attended the Scope of Practice Forum organized by the PEI Health Sector Council on May 25. This event brought together representatives of various associations and professions in the health sector to discuss scope of practice as an important factor in job satisfaction and employee retention in the health sector.</p> <p>The Network is exploring possibilities for the training session.</p> <p>The assistant coordinator started putting together the recruitment packages. They will be distributed in the next quarter.</p>	

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9. On-going management of the Network	<p>Hold regular meetings of the Network and the executive committee.</p> <p>Sit on committees and boards of groups involved in the healthcare sector.</p> <p>Train/recruit members.</p>	Information gathered at meetings is used to make informed decisions.		<p>Executive Committee Meeting – April 18</p> <p>Consultation meeting with the Francophone relations officer for the 2007 Atlantic Summer Institute on Healthy and Safe Communities (Network Assistant Coordinator)</p> <p>Participation in the community round table – April 25 (Network Assistant Coordinator)</p> <p>Executive Committee Meeting – May 16</p> <p>Participation at the Healthy Living Strategy round table – May 15 (Network Coordinator)</p> <p>Orientation of the new seniors' representative to the Network – June 12 (Network Coordinator and Assistant Coordinator)</p> <p>Network Meeting – June 18</p> <p>Participation on the board of the PEI Health Sector Council – June 25 (member of the Network)</p> <p>Meeting with the director of the PEI Lung Association to discuss strategies to improve the offer of French language services – June 26 (Network Coordinator and Assistant Coordinator)</p>	
10. Contribute to the development of the French language healthcare movement in Canada	<p>Exchange of information.</p> <p>Participation in meetings and committees.</p> <p>Special initiatives.</p>	Information gathered at meetings is used to make informed decisions.		<p>Executive directors conference call – April 18</p> <p>Executive directors meeting – May 29 and 30</p> <p>Executive directors meeting (Atlantic region) – June 20 and 21</p>	

**COMMENTS:**

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**AUTHORIZED SIGNATURE**

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**NAME**

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**DATE**