# 2021-2022 ANNUAL REPORT

Together for health services in French



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The **PEI French Health Network (Health Network)** is a non-profit organization that collaborates with various partners to improve access to quality Frenchlanguage health services and programs for Prince Edward Island's Acadian and Francophone population.

The organization brings together representatives from target community groups, educational facilities, health professionals, health service managers, and the provincial government.

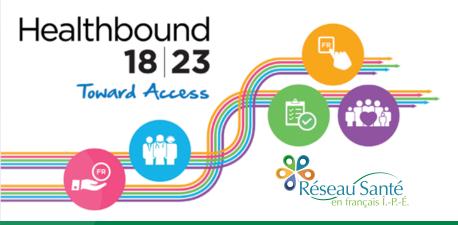
### VISION

The Acadian and Francophone community of Prince Edward Island flourishes by benefiting from quality French-language health services and programs.



The Health Network collaborates with various partners in order to improve access to quality French-language health services and programs.

Telephone: 902-854-7444 / Website: www.santeipe.ca / Email: info@santeipe.ca



The *Health Network* is one of the 16 networks that make up the Société Santé en français (SSF). We work together on the key focus areas set out in Healthbound 18-23.



### **COMMUNITY MEMBERS:**

**Claude Blaquière** Co-chair – Seniors' Representative

**Rose Delaney** Vice-Chair – Seniors' Representative

**Carole Gallant** Treasurer – Parents and Early Childhood Representative

Marcia Arsenault Parents and Early Childhood Representative

Michelle Pineau Women's Representative

**Paul Young** Health Professionals Representative

**Emily McIsaac** Youth representative

**Isabelle Dasylva-Gill** Société acadienne et francophone de l'î.-P.-É. Delegate

**Emmanuel Nicaise** Human Resources Officer and Health Program Manager - Collège de l'Île Delegate



### **GOVERNMENT MEMBERS:**

**Stéphane Labrosse** Co-chair – Primary Health Care Delegate

**Tracy Chiasson-Lawlor** Secretary - Social and Seniors' Programs Delegate

**Jennifer LaRosa** Planning and Evaluation Services Delegate

**Crystal Praught** Home Care Delegate

Rachel Milligan Long-Term Care Delegate

**Maïté Mézierre** Acadian and Francophone Community Advisory Committee Delegate

**Rebecca Gill** Human Resources Delegate

**Dominique Chouinard** (photo missing) Acadian and Francophone Affairs Secretariat Delegate

### **EMPLOYEES**



Élise Arsenault Director / French Language Services Analyst, Health PEI

Nicole Yeba Project and Communications Manager (until March 2022)

Marie Paule Elomo Administrative Assistant

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### MANDATE/OBJECTIVES

- Establish a forum for the exchange of ideas for the purpose of developing solid, lasting ties among stakeholders in the health and wellness sector.
- Implement strategies aimed at having communities take charge of health and wellness in French.
- Educate government officials about the importance of involving bilingual human resources in the planning, organization, delivery, and provision of French-language services.
- Educate the Acadian and Francophone community about the importance of requesting services in their language.
- Propose practical solutions for the delivery of services and the implementation of health programs in French based on best practices and focusing on the wellness of the Acadian and Francophone population of Prince Edward Island.
- Support our partners such that they are able to assume their respective responsibilities.

### **MESSAGE FROM THE CO-CHAIRS AND DIRECTOR**

Like the previous year, 2021-2022 was a year that no one could have predicted. It was also a year of perseverance, adaptation, renewal and hope for many of us. Our Board of Directors and our team are proud of and emboldened by the successes of the PEI French Health Network (Health Network).

Once again, this year, our team and collaborators have worked tirelessly to ensure that the Acadian and Francophone communities of PEI are fully able to live healthily in French. We want to recognize the important work that has been done this year.

In this fourth year of *Healthbound 18-23*, collaboration between the Health Network and its government and community partners continued to lead to advances in improving access to French-language health services.

In the area of senior services, the Health Network was able to provide support and expertise for several projects such as the implementation of the service delivery model for home care in French, the creation of a bilingual wing at Maplewood Manor, in Alberton, and the launch of the *Impact – Aîné.e.s Évangéline* project.

The third year of the *Healthy Early Years* (HEY) project developed by the Société Santé en français (SSF) was successful. The Health Network continued to play a supporting role with Cap

enfants with respect to HEY. Six mini forums, aimed at presenting the results of the HEY program and obtaining feedback from parents, were held in the Acadian and Francophone regions of the Island. The videos accompanying the twelve development kits have been launched, and the *Health Passport* is now provided to parents who wish to receive a copy.

The Health Network also maintained its contribution to the provincial school food program, *Bon Appétit*, by serving on the board of directors. This year, the program, run by the non-profit organization, PEI School Food Program Inc., served a total of **49,595 meals** to students of the French Language School Board (Commission scolaire de langue française).

Despite the challenges encountered during our promotional campaign for the seventh annual student bursary competition, we managed to reach a good number of French-speaking Island students pursuing studies in health. Our bursary campaign ended with 37 students registered in our database and two bursaries were awarded. Also, thanks to the *Franco-Santé* project, the Health Network continues to reach out to students of English-speaking postsecondary institutions and inform them about career opportunities in the health sector on Prince Edward Island.

This year, the *Étoile Montante* (Rising Star) campaign was able to highlight the ambitions of eleven Frenchspeaking healthcare students. Nominated students received the special mention of *Étoile Montante* in recognition of their imminent arrival in the health system workforce, and portraits of each were published on our website and in our social media. The campaign was also shared in the pages of the newspaper *La Voix acadienne*. Also, the hard work accomplished by the Health Network, during the past several years, to integrate the capture of the linguistic variable on the health card is starting to bear fruit. It is now possible to carry out data analysis on the services used, considering demographic and geographical data. The impact of the initiative is evident, and it has major potential in the planning of health services in the official language in minority settings and the promotion of the active offer.

Finally, this year, the Health Network experienced changes in its team. In March 2022, our project and communications manager left to pursue new challenges.

Overall, 2021-2022 has been a very productive year. Despite the progress, there is still a lot of work to be done so that Island Francophones can have equitable access to health services in their language.

We would like to thank the members of our Board of Directors and our employees for their invaluable contribution to our multiple files, as well as the SSF team for its ongoing support.

We would also like to recognize our various partners, collaborators, funders and members of the community. Their collaboration, commitment and ongoing support are essential to the success of the Health Network.

Services in French will always be at the heart of our work, and we will always work together for health services in French.



**Claude Blaquière** Community Co-chair



Stéphane Labrosse Government Co-chair



Élise Arsenault Director

# **SENIOR SERVICES**



Once again, 2021–2022 was a significant year for the Health Network in terms of senior services. The Network provided support and expertise for several projects.

The Health Network is represented on the advisory committee for the *Impact – Aîné.e.s Évangéline* project, which was officially launched in November. Important components of this project include a *Meals on Wheels* service in the Evangeline area, housing, and a transportation improvement initiative.

Also, the Health Network continues to support the implementation of the home care in French delivery model. We are also continuing to support the establishment of bilingual neighbourhoods in public long-term care homes.

#### **Home Care in French**

A top priority for the Health Network is to continue to support Health PEI in the development and implementation of a service delivery model for home care in French. This delivery model will incorporate the active offer of service and language training; it will also identify the client's language and that of the health professional. This will allow for a better coordination of services in the client's language. The Health Network successfully influenced Health PEI regarding home care in French, to fully integrate the planning and delivery of services in French as part of the transformation process currently underway in the province. Furthermore, the advisory committee responsible for implementing home care in French is open to integrating the *eQUITY* Link tool into the home care in French project. Negotiations with the Northern Ontario Network are underway for the use of their online platform, which guides health, social and/or community planners and providers through the various steps to address language barriers and implement proven solutions.

Health PEI had submitted a project, as part of the call for tenders, to continue the home care project initiated by the Health Network. As the project was not selected for funding in 2021–2022 and 2022–2023, we worked with Health PEI so that Nick Hann, project coordinator, could continue his work by integrating him into the team working on the home care project, funded by Health Canada. The transition took place and his integration into the team ensured that his work could complement the human resources component of the approach, as well as the accessibility of information in both official languages. Finally, we are pleased to see that the supporting role of the Health Network, as an expert for Health PEI, makes an important contribution to the advancement of home care in French.





#### Long-Term Care in French

Since July, *Maplewood Manor* in Alberton has a designated unit specifically for bilingual residents.

*Maplewood Manor* is the third establishment to form a Francophone household, after *Summerset Manor* in Summerside in 2012 (26 bilingual beds) and *Beach Grove Home* in Charlottetown in 2017 (11 bilingual beds).

This new household was made possible through funding from the Société Santé en français (Health Canada). A project coordinator, Melissa Arsenault, was hired to carry out this project, and Maplewood staff were supported by the Health Network.



After interviewing residents and staff at the facility, it was determined that the *Old Time Square* household would receive the bilingual designation. The household kept its English name, but a sign was created with the French name (*Bon vieux temps*) next to it.

The position of recreation coordinator, held by Constance Gilman, has also been designated as bilingual.

To celebrate the launch of the new wing, a party was held on July 19, 2021. During the celebration, an award was presented to the *Maplewood staff* for their efforts in the project.

Several members of the *Club des cœurs joyeux* of the *Centre acadien de Prince-Ouest*, which has 92 members, were also present for the project unveiling.

For the past few years, the Health Network has been providing programming funds to the *Club des cœurs joyeux* 

for exchange activities between residents of *Maplewood Manor* and members of the Club.

For example, in June 2021, club members helped residents plant small vegetable and flower gardens in raised beds. Following this visit, artist Lynn Gaudet painted flowers on the ground surrounding the gazebo, one of the two outdoor spaces used by residents. A fishing pond was also painted, and now residents can go fishing and relax in their outdoor space.

Constance Gilman organizes the *French Club* activities, with the help of Melissa Arsenault. These high-quality activities have increased the joie de vivre of French-speaking residents. In all, 13 activities were carried out (bingos, quizzes in French) as part of the community outreach project, besides an Acadian music show to celebrate Acadian Day in August with Victor Doucette, Cathy Doucette and Steve Perry.



Furthermore, during the year, the Health Network subsidized thematic sensory boards for *Maplewood Manor* residents. These sensory boards stimulate sight, hearing and touch, and allow residents to maintain their cognitive functions and improve their autonomy. Beyond the physical sensation, these sensory boards also allow them to access their emotions, create exchanges, develop their concentration and work on their memory. The boards created had themes such as fruit picking and driving.



The Health Network is delighted with this year's progress in terms of long-term care in French.

# **HEALTHY EARLY YEARS PROGRAM**

PETITE ENFANCE EN SANTÉ Î.-P.-É. HEALTHY EARLY YEARS PEI

MON PASSEPORT SANTÉ

The Health Network plays a supporting role in the planning and consultation of the Healthy Early Years (HEY) project with Cap enfants, who is the promoter. The Network serves as the project coordinator and liaison with the Société Santé en français (SSF). The Network also supports the PEI HEY steering committee partners in moving forward with projects and common approaches. Furthermore, it provides support in the preparation, administration and implementation of projects.



The year 2021-2022 of the HEY project was marked by three major achievements: the launch of videos to accompany the thematic kits, the publication of the Health Passport, and the holding of six regional mini forums.

#### Thematic kits and videos

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*Healthy Early Years* development kits have been in circulation since fall 2020 and are available free of charge. These twelve kits cover various themes, such as: *Healthy eating and healthy weight, My emotions and me, Physical activity and Booboos and illnesses.* 

Each theme is now accompanied by a video, presenting the kits. All videos have English subtitles for Englishspeaking parents.

These videos were launched between November 2021 and February 2022 and are available online, on the Cap enfants website, and on the Health Network's YouTube channel.



#### **Health Passport**

The *Health Passport* was developed to guide parents through the main developmental stages of their children aged 0 to 6 years.

The *Health Passport* comes in the form of a binder in which is included, by age group, everything a parent might want to know about their child's development.

Parents can get general information and advice on their child's developmental milestones (reminders for vaccinations, age when you should get an eye exam, etc.). They can also enter data specific to their child and store documents such as immunization records, or dental and public health nurse visit information. The tool is also designed to be populated by health professionals and educators.

The *Health Passport* is provided to parents who wish to receive a copy.





**Regional mini forums** 

Six *Healthy Early Years* (HEY) mini forums were held in the Acadian and Francophone regions of the Island (Charlottetown, Souris, Summerside, West Prince, Rustico, Evangeline), in February and March 2022. A consultant was mandated to prepare and animate the mini forums.



The purpose of the forums was to present the results of the HEY program for the first three years of the project, to obtain feedback from parents, and to gather ideas and suggestions from families of children aged 0 to 6 years for the next phase of the project and the programming plan for the next two years.



The six forums had a total of 69 participants (32 adults and 37 children). Feedback from parents was collected in the form of focus group discussions.



Overall, comments received during the discussions were very positive. Parents greatly appreciate the regional activities and find the results of the three projects completed over the past three years very useful, namely the thematic kits, the *Health Passport*, and the Helping tree. Parents also showed a great interest in participating in thematic discussion circles.



The HEY project, with the support of the Health Network and the financial support of the Société Santé en français (via the Public Health Agency of Canada), will continue until the end of March 2024. New elements will be introduced over the next two years: a diversity-themed kit; the inclusion of HEY in *Voir Grand* nights (organized by the Fédération des parents de l'î.-P.-É.); six chat nights (one per region) each with a special theme (e.g., nutrition, autism spectrum disorders) and specialists on hand to talk with participants and provide information. Finally, two Happiness Weekends will be organized in partnership with the *Village des Sources l'Étoile Filante* (family healing retreat).





Bon Appétit is a provincial lunch program that offers all PEI public school students, grades K-12, a healthy and affordable lunch every school day. The program is accessible to all students through diverse food service delivery models.

The role of the PEI School Food Program Inc. (PEISFP) is to provide expertise by reviewing menus and providing feedback, sharing program communications, supporting the Pay-What-You-Can model, and more.

The PEISFP is operating with an interim board of directors that includes chair Austin Clement, chef and program manager at the Culinary Institute; Élise Arsenault, director of the PEI French Health Network; Heather Mullen, president of the PEI Home and School Federation; and Roberta Larsen, Health PEI dietician.

During the 2021-2022 school year, a total of **49,595** meals were provided to students of the French Language School Board (Commission scolaire de langue française – CSLF) via the PEI School Food Program.

Five CSLF schools, either alone or with another partner, used the school's facilities and their own resources to provide healthy and affordable meals to students in their schools.

Over the course of the 2021-2022 school year, the PEISFP team had the opportunity to visit several CSLF schools to discuss challenges and successes with school staff and the food service providers. While there were some challenges, the overall feedback received during visits was positive.

The food being served in CSLF schools was of high quality, portion sizes were generous, and students were enjoying the meals, which are made using local products.

As well, it was noted that there was a good uptake by families in the program and a positive buy-in from the schools, as there is belief and support in ensuring that all children have access to healthy meals at school.





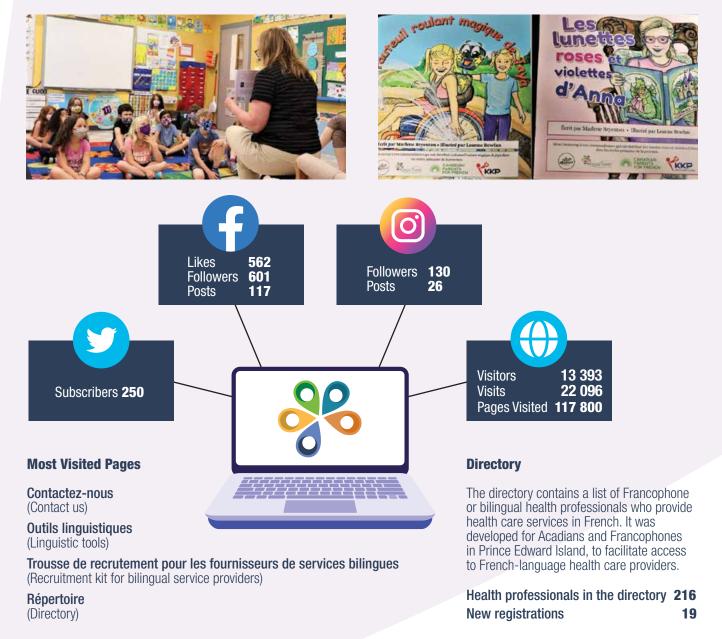
### THE HEALTH NETWORK DISTRIBUTES HEALTH BOOKS TO FRENCH SCHOOLS IN PEI IN JUNE

In June, the Network sponsored the purchase of 500 books which were distributed to kindergarten, Grade 1 and Grade 2 students in Prince Edward Island's Frenchlanguage schools.

The books *Le fauteuil roulant magique de Jaya (Jaya's Magic Wheelchair)* and *Les lunettes roses et violettes d'Anna (Anna's Pink and Purple Glasses)* were written by Marlene Bryenton and illustrated by Leanne Bowlan. The books were distributed in collaboration with the Department of Education and Lifelong Learning. Canadian Parents for French also presented these same books to French immersion students.

The books feature an optometrist and a physiotherapist, professions that are rarely depicted in children's books. The objective of these works, whose common theme is inclusion, was to make children aware of eye health and the reality of mobility-impaired children.

The PEIFHN was present, on June 3, for a reading of *Les lunettes roses et violettes d'Anna* to Ms. Dorsaf's 1B class at École François-Buote. Literacy coach Nathalie Bourque-Mol read the book to the 19 students.



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# FRANCO-SANTÉ

Thanks to the *Franco-Santé* project, the Health Network continues to reach out to students of English-speaking post-secondary institutions, namely the University of Prince Edward Island and Holland College, and inform them about career opportunities in the health sector on Prince Edward Island. This year, five activities were organized.



On January 25 and 26, 2022, health students with an intermediate or higher level of French were able to take part in a quiz where they could test their knowledge and learn about the Health Network, our campaigns and our directory.



Thanks to this virtual meeting, we were able to identify their mother tongue and learn more about their desire to stay on the Island, to work, after their studies.

A Macbook Air was randomly drawn among quiz participants. This year, it was won by Isabelle Spinney, a nursing student at UPEI.

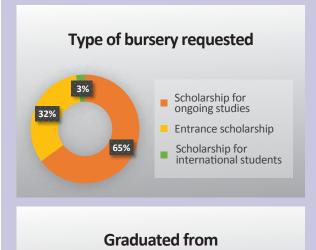
Also, on March 8 and 9, a video prepared by the Health Network was shown to the students present at the *2022 UPEI Virtual Career Fair* and the Health Network participated on an information panel.

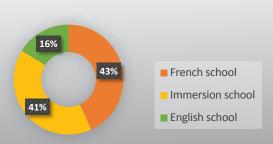
Finally, another activity, organized as part of *Franco-Santé*, was a meeting in Charlottetown on March 14. Participating students could find out more about the possible bilingual work environments, meet employers, obtain information on our scholarships, and receive tools to help them work in French.

The *Franco-Santé* project will continue in 2022-2023, and now that everything is back to normal, in this post-pandemic period, the Health Network intends to reach even more students than it has in the last two years.

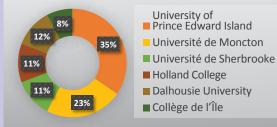


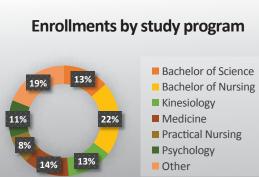
## BURSARIES





#### Postsecondary establishments with highest number of enrollments





In April 2021, the Health Network launched its promotional campaign for the seventh annual student bursary competition.

Each year, the Health Network awards two \$1,500 bursaries to Prince Edward Island Francophone or Francophile students enrolled in a post-secondary health program.

A \$500 bursary is awarded to a French-speaking student from outside the province or country who pursues studies in the health field at an Island institution.

With the closure of education establishments due to COVID-19, it was a challenge for the PEIFHN team to inform students about the bursaries, especially qualified migrant/ international students. And unfortunately, the migrant/ international candidate this year was not eligible since her internship was ending in October.

The 2021 bursary campaign ended with a total of **37 students** in the database.



2021 Entrance Scholarship Recipient: **Cassandra MacGillivray** Nursing student at the University of Prince Edward Island



2021 Recipient of the Continuing Education Scholarship: **Myriam Cyr** Medical student at Université de Sherbrooke

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# **MEDICAL STUDENTS**

Since 2014, the PEIFHN has kept a database of Frenchspeaking Islanders studying in the field of health. Recently, all the information regarding medical students in our database was pulled out. A total of 37 students were listed. This information has been shared with the Recruitment and Retention Secretariat. French-speaking medical students can thus be contacted for job offers or placements. Therefore, if we succeed in hiring one or more graduates in medicine, we will have improved the possibility of having more bilingual doctors on the Island.

### Partnership with the *Centre de formation médicale du Nouveau-Brunswick*

Since 2015, a partnership exists between the *Centre de formation médicale du Nouveau-Brunswick* (CFMNB – New Brunswick Medical Training Center) and the PEI French Health Network.

According to the New Brunswick/Québec agreement for French-language medical training, a medical seat (Université de Sherbrooke, QC) is reserved for an individual from Prince Edward Island.

Since 2015, the CFMNB has been collaborating with the Health Network to promote this seat to high school students. Before the involvement of the Health Network, this medical seat was always vacant, mainly due to a lack of promotion and information to students about the application process. This initiative has proven to be successful – the seat reserved for an Island student has been occupied every year since 2015.

In 2021-2022, there are five students enrolled in the Doctor of Medicine program and three medical residents who are continuing their residency (one in internal medicine, one in family medicine and one in ophthalmology).

In early January 2022, the Health Network was contacted by Danny Cormier, CNFS Coordinator for the CFMNB, to arrange a meeting with Dr. Michel Landry, Director of the CFMNB, to discuss future collaboration.

Six key players from PEI were recruited by the Health Network to participate in the meeting with the CFMNB on February 28, 2022. Everyone involved in recruitment and clinical placements, as well as the medicine residency program were at the table. This was possible thanks to the PEIFHN's expertise in networking and creating partnerships with key players in the field. The highlights of the meeting were that, for the first time, the CFMNB was able to meet with all the key players from PEI. Furthermore, Island stakeholders committed to adding rotations for CFMNB medical placements in the plan that is being developed for the creation of the new University of PEI medical school.

Finally, the table has been set for new initiatives aimed at attracting future physicians to pursue careers on Prince Edward Island.



# LANGUAGE TRAINING

Access to language training remains very popular with our health professionals wishing to better serve the Francophone population.

Between 40 and 75 *Babbel* licenses were active throughout the year. Forty-two of them were used diligently by Health PEI employees between October 1, 2021 and March 31, 2022.

Employees also have several options to learn French thanks to the partnership with the Public Service Commission of Prince Edward Island. An online language training pilot project, *French for Medical Purpose* (a McGill University initiative), is also underway with Health PEI. This year, there were nine enrollments in the program. This is very encouraging for a first attempt.

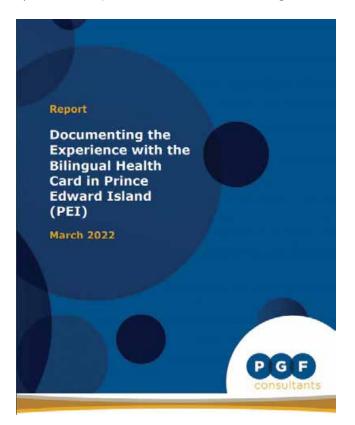
# **LINGUISTIC VARIABLE AND SERVICE PLANNING**

Since 2016, the population of PEI has a bilingual health card, which includes language data.

The Health Network's dream of convincing Health PEI to integrate the collection of the linguistic variable on the health card, in order to better understand the health needs of the French-speaking population, is starting to bear fruit. The impact of the initiative is evident, and it has major potential.

Health Canada (OLCDB) mandated P.G.F. Consultants Inc. to document the implementation of the bilingual health card experiment on PEI. The Health Network supported Health Canada and the consulting firm by introducing them to the Island's key players involved in the health card initiative led by Health PEI, as well as by serving on the project's steering committee.

On March 22, 2022, P.G.F. Consultants Inc. presented its analysis report to a panel of key stakeholders (Health Canada, provincial government, PEIFHN, SSF, etc.) in the form of a focus group. The purpose of this session was to discuss the results of the report, but above all, to develop perspectives and courses of action that could be taken by federal and provincial stakeholders, to strengthen the



successful establishment of the bilingual health card on PEI and transfer the expertise to other provinces and territories.

Indeed, with the capture of linguistic data, it is possible to carry out data analysis on the services used, considering demographic and geographical data. Where are the Francophones on PEI? What are their health needs?

This allows for better planning of health services in the official language in minority settings and for the promotion of the active offer.

Our work to raise awareness with Health PEI, on the importance of integrating the linguistic variable in data collection and in the planning and delivery of services for the Acadian and Francophone community, continues to progress.

We also continue to support Health PEI in obtaining funding to pursue initiatives that prioritize the collection of linguistic data.

## **IMMIGRATION**

In collaboration with the *Coopérative d'intégration francophone de l'Î.-P.-É.* (CIF), the Health Network is continuing its efforts to set up a pilot project on the development of a nursing bridging program. This would allow French-speaking nurses trained abroad to be able to fully integrate the profession and obtain their permits from the College of Registered Nurses of PEI (CRNPEI).

Over the past year, we have worked diligently to document the challenges and obstacles faced by bilingual or Frenchspeaking newcomers to the island who wish to work in nursing. We also got an accurate portrait of the trends in other jurisdictions. This was intended to raise awareness among key stakeholders, such as the standing committee of the PEI Legislative Assembly, of the various barriers to the recruitment and retention of internationally trained French-speaking nursing professionals. This work thus enabled us to propose, to our government partners, the implementation of a pilot project, in collaboration with the College of Registered Nurses of PEI.



# ÉTOILE MONTANTE

The *Étoile Montante* (Rising Star) campaign, launched in 2020, is an initiative highlighting the work of French-speaking students. It is an opportunity to recognize their presence and their commitment to improving access to health services in French on PEI.

These students, nominated by an educational or health institution, a member of the PEIFHN or someone from the public, receive the special mention of *Étoile Montante* in recognition of their imminent arrival in the health system workforce.

This year, the *Étoile Montante* campaign was able to highlight the ambitions of eleven French-speaking healthcare students. The campaign was also shared in the pages of the newspaper *La Voix acadienne*.



**Shelaine Gallant** Nursing studies, Université de Moncton "I always set myself goals to go further. Success comes from effort."

"It was during a game of cards and music with my grandparents that I knew I wanted to work with the elderly."

**Keisha Doucette** Practical Nursing Studies, Holland College





**Joël Arsenault** Medical studies, Université de Sherbrooke "On the Island, we are lucky to be able to have our own family medicine practice. It is definitely one of the places where I would like to work!"

"I was motivated to work in a French-speaking environment, because very few of my colleagues know how to speak French and there will always be situations that require communication between languages."

**Kira Duckworth** Practical Nursing Studies, Holland College





**Emily Jewell** PhD in Psychology, University of Prince Edward Island "I would like to help reduce waiting lists and contribute to mental health services. It is a privilege for me to be able to help people."





**Emma Sweeney** Nursing studies, Université de Moncton "It is essential to keep your French language. Patients should always have the option of receiving services in the language of their choice, not only on Prince Edward Island, but also across Canada."

"For me, being bilingual is an honour, I'm very lucky,"

**Karen Farag** Medical studies, Université de Sherbrooke





**Caroline MacDonald** Studies in kinesiology, Université de Moncton "I really want to keep my mother tongue. Also, if I study in French, I will be able to offer my services as an athletic therapist in French and that will help people."

"When I started working as a care attendant here, there were some patients who spoke French. They could not communicate in their language. Sometimes there are certain language barriers between the patient and the staff, and this can have a negative effect on their treatment."

**Mohsin Khayrattee** Registered Nurse Bridging / Re-Entry Education Program





Andrew Farag Residency in ophthalmology at the Hôtel-Dieu Hospital in Sherbrooke. "In Canada, you have to be able to provide care in English and French in any part of the health care system. To be a person who is perfectly bilingual is an incredible strength."

"As a doctor, we really have to build a close relationship with the patient and if we can build that relationship in the language that makes them more comfortable. That's going to be really beneficial because they'll be able to describe exactly how they feel and what they expect of us."





# **2021-2022 FINANCIAL STATEMENTS**

#### **PEI FRENCH HEALTH NETWORK**

**Supplementary Schedule of Revenue and Expenses by Sector** For the year ending of March 31, 2022

|  | NETWORKING | TO HOME CARE<br>SERVICES IN FRENCH | IMPROVE ACCESS TO<br>HEALTH SERVICES<br>IN FRENCH FOR<br>SENIORS | FRANCO-SANTÉ<br>PROJECT<br>(FRANCO-PROFESSIONS) | HEALTHY<br>Early years | IMMIGRATION,<br>REFUGEES AND<br>CITIZENSHIP<br>CANADA | 2021-2022  | 2020-2021 |
|--|------------|------------------------------------|--|---|------------------------|---|------------|-----------|
| REVENUE  |            |                                    |  |   |                        |   |            |           |
| Subsidies – SSF  | 153,696    | 7,500                              | 10,416   | 5,162   | 17,900                 | 35,000  | 229,674    | 292,629   |
| Other revenue  | 2,000      | -                                  | -  | -   | -                      | -   | 2,000      | 3,000     |
| Interest income  | 6          | -                                  | -  | -   | -                      | -   |            | 143       |
| Total  | 155,702    | 7,500                              | 10,416   | 5,162   | 17,900                 | 35,000  | 231,680    | 295,772   |
| EXPENSES   |            |                                    |  |   |                        |   |            |           |
| Professionnal fees                                     | 43,119     | 7,500                              | 0  | 4,893   | 4,349                  | 30,000  | 89,861     | 163,013   |
| Wages  | 73,004     | -                                  | -  | -   | 9,015                  | 5,000   | 87,019     | 61,830    |
| Travel   | 3,352      | -                                  | -  | 269   | 2066                   | -   | 5,687      | 4,267     |
| Equipment  | 9,400      | -                                  | 10,062   | -   | 0                      | -   | 19,462     | 14,407    |
| Office equipment                                       | 10,396     | -                                  | 378  | -   | 2,473                  | -   | 13,247     | 30,103    |
| Audit fees   | 3,538      | -                                  | -  | -   | -                      | -   | 3,538      | 4,065     |
| Rent and utilities                                     | 11,243     | -                                  | -  | -   | -                      | -   | 11,243     | 14,082    |
| Maintenance and repair                                 | 214        | -                                  | -  | -   | -                      | -   | 214        | 0         |
| Other expenses   | 2,535      | -                                  | -  | -   | -                      | -   | 2,535      | 2,884     |
| Total  | 156,801    | 7,500                              | 10,440   | 5,162   | 17,903                 | 35,000  | 232,806    | 294,651   |
| EXCESS REVENUE<br>OVER EXPENSES<br>FOR THE FISCAL YEAR | (\$ 1,099) | \$0                                | (\$ 24)  | \$0   | (\$ 3)                 | \$0   | (\$ 1,126) | \$ 1,121  |

\* All projects funded by the SSF (Société Santé en français) are funded by Health Canada, with the exception of the Healthy Early Years project which is funded by the Public Health Agency of Canada and the immigration file, which is funded by Immigration, Refugees and Citizenship Canada.



#### INTÉGRATION | INTEGRATION DES RESSOURCES | OF BILINGUAL HUMAINES BILINGUES | HUMAN RESOURCES EN SANTÉ | IN HEALTH

We love our community of health professionals and we want to encourage the building and strengthening of our French-speaking network.

To show our appreciation to those working hard in their respective fields and studies, we offer the following opportunities to say thank you:



Do you know someone who works in the health field in PEI and who speaks French? You can **nominate** them as an **Étoile Santé** and allow the Health Network to offer them gifts!

#### www.santeipe.ca/etoilesante



Do you know someone in PEI who is studying in health and who speaks French? You can **nominate** them as an **Étoile Montante** and allow the Health Network to offer them gifts!

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